



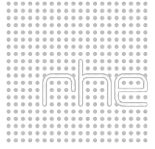
rhe

smarter
public
protection

APHA Annual Meeting 2022

Tony Lewis; Professional Services Director
Jon Williams, Sales Director

Company Background



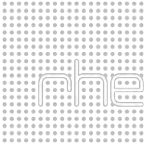
Our company

RHE Global is made up of environment health, port health, housing and community safety professionals, with information and technology at its core.

We have been trading since 2005, specialising in bringing solutions, training and consulting to the regulatory services community.



smarter
public
protection



Our clients

We have provided websites and web solutions for:

- Local authorities
- Hillingdon Port Health (Heathrow) (CargoClear)
- Registered providers of social housing
- Food Standards Agency
- Department for Levelling Up, Housing and Communities (formerly MHCLG)



Our services and products

- Training and events
- Consultancy
- RIAMS
- The Noise App
- The Housing App
- Reportable

Our sectors

We operate in regulatory services, environmental health, port health, housing and community safety.



The Housing App



The Noise App



Reportable



RIAMS



Consulting



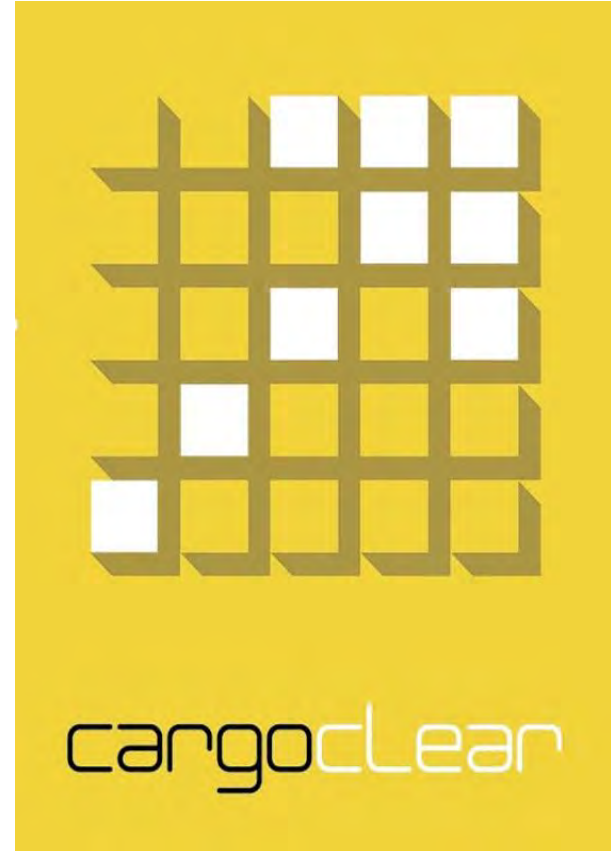
Training



Cargo Clear Consignment Tracking Software

New Tracking Software

- Integrate with IPAFFs to alert PH Officers with incoming consignments
- Use check rules to determine which consignments require document/physical checks
- Assign inspectors
- Take payments from agents including links to Capita Pay
- Create database of agents and importers
- Flag at risk consignments to prioritise workloads
- Automate management of consignments based on payment matrix and risk databases





Consignments

Create Consignment

- Consignments
- Live Task Lists
- Compliance Checks
- Search
- System Management



Progress Statuses ^ Paid Statuses ^ BCP Cleared Statuses ^ Product Types ^ Check Types ^ Allocated Statuses ^

	Consignment	AWB ↕	Status	Paid	Type	Product	Origin	Checks	ETA ^	Agent	Assigned	
<input type="checkbox"/>	HH/20/33/6	932 5896 0425	Not Started	No	Animals		United States of America	—	2020.08.03 07:00	Heathrow Airport	—	Delete
<input type="checkbox"/>	HR/20/32/3	10987654321	Not Started	Yes	Vegetables		Brazil	Sampling	2020.08.07 15:00	ABC Freight Forwarders (TEST)	—	Delete
<input type="checkbox"/>	HH/20/33/081	932 5950 9531	Pending Sign Off	Yes	Animals		United States of America	Identity	2020.08.12 01:00	Heathrow Airport	—	Delete

RHE Global

Japan Imports (All consignments from Japan)

Latest Update

2020-10-02 / 13:41 pm

Consignments

Shipping

Checking

Check Status

Flight Status

Payment Status

Declaration Status

Cleared

Allocated Officer

Product Type

Checks (DIPS)



Not Started

89076523410
A/20/37/2

Paid



Not Cleared



Unallocated



Animals



Sampling

Services

Consulting

Products

The Noise App

Legal

Copyright

Connect

Twitter

Help

About

Copyright

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Introduction to RIAMS

Regulatory information and management system

RIAMS Libraries

Knowledge management for professionals



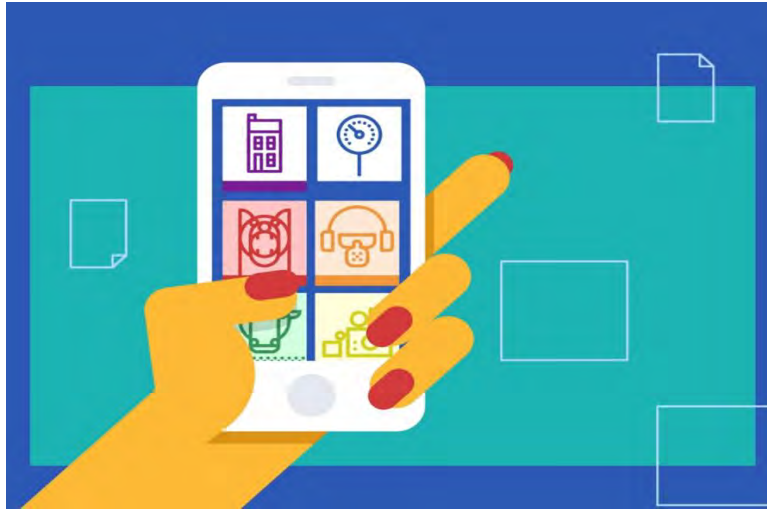
RIAMS Libraries

RIAMS Libraries houses the Community Safety element, along with these other divisions:

- Port health
- Environmental Protection
- Environmental Crime
- Food
- Health and Safety
- Housing
- Licensing
- Pest Control
- Public Health

As with the Community Safety element, content on RIAMS is updated periodically and organisations can populate the libraries with their own information.





Content types:

Procedures

Enforcement templates (notices)

Forms

Letters

Guidance

Easy access features:

Search bar

Favourites

Signposting to relevant documents

Folder structure



Local content

- Upload documents/folders
- Fully audited (review dates)
- Share information privately or across the system
- Version control documents
- Update colleagues



Third-party content

National policy and guidance

Examples include:

- CIEH
- DEFRA
- DLUHC
- Environment Agency
- FSA
- IoL



RIAMS Communities

Secure, moderated and collaborative forum



RIAMS Communities

RIAMS Communities is a secure site for discussion and sharing of information.

You can access communities that are moderated by RIAMS authors or create your own communities for sharing information internally.

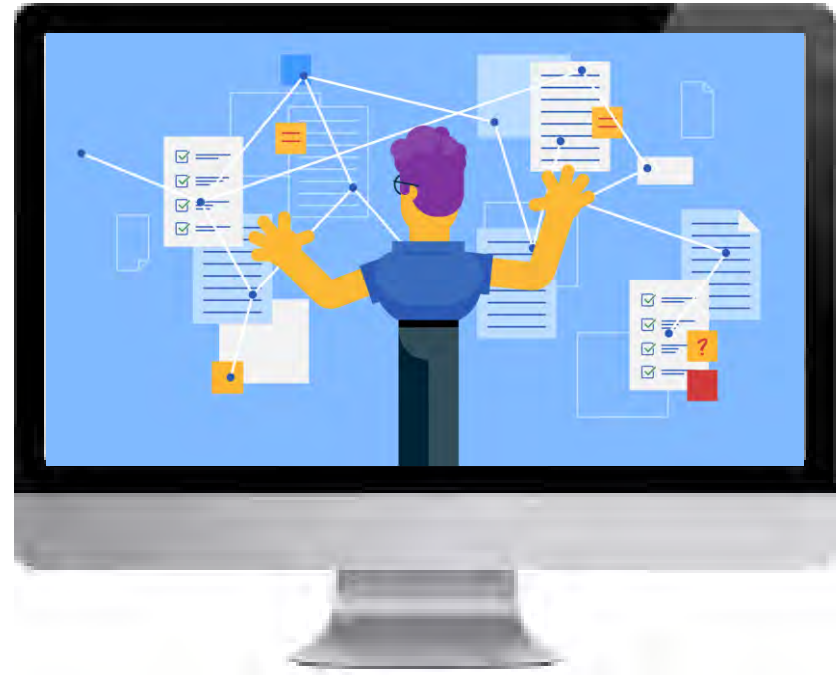




Private communities

Available for RIAMS Libraries subscribers, the 'private communities' feature allows you to set up your own private and secure spaces to share information.

Examples of how this has been used with other organisations include the creation of spaces for regional matters, the Covid-19 response and multi-organisational undertakings.



RHE Training

Training devised and delivered by
professionals for professionals

RHE Training

- Focused on meeting the development needs of environmental health, port health, housing and community safety professionals
- In 2022 we have trained over 2,500 professionals
- Web-based, face-to-face and e-learning
- Developed and delivered by experts

training

RHE delivers considered, effective training courses for those at the sharp end. Public, private and third sector staff – our aim is to connect those with a need to a person who can help.

“ Good content, relevant, with a good mix of theory and practice. ”
Environmental Health Officer, Aylesbury Vale District Council

webinar Book now / New dates available
Introduction to Environmental Noise [Online]
Designed by EHOs for environmental health and related professionals everywhere



Courses

New Skills

RHE is long recognised for delivering high-quality, practical courses for professionals working in the environmental health and housing sectors. Classes and workshops are presented by experts in their respective fields, employing a variety of interesting and effective methods to enable delegates to hone skills in a mutually supportive environment.



e-Learning

Instant Training

In response to the changing needs of our clients, RHE is developing a range of online courses, providing a flexible, cost-effective alternative to face-to-face training. Interactive modules written by subject specialists are delivered within an easy-to-use interface. Watch this space as more courses are added to our portfolio.



Conferences

Expanding Networks

RHE regularly organises topical and informative conferences. Presented by panels of carefully selected and respected speakers, these events provide the perfect opportunity for attendees to learn whilst sharing ideas with others working in the same field.

Featured

Event
Introduction to Environmental Noise [Online]
3 sessions between 1st November 2022 and 19th November 2022

Event
Investigation Skills and RACE [Online]
A meeting between 29th November 2022 and 3rd November 2022

Event
Public Health Act Funerals [Online]
08 November 2022

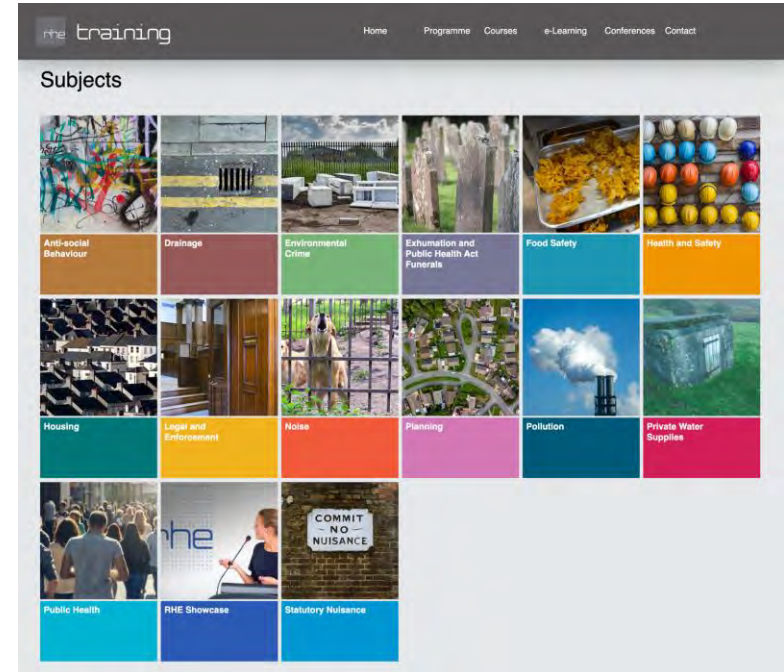
Event
HSRS Practitioner Training [Online]
3 sessions between 16th November 2022 and 19th December 2022

Event
Introducing the Basics of Statutory Nuisance [Online]
01 December 2022
08 December 2022

Coming up between now and March 2023

- Major Incident Investigation
- Community Protection Notices
- Environmental Noise
- Introduction to Machine Safety
- HHSRS Practitioner and Identification
- PACE and Investigation Skills
- Private Water Supplies Explained
- Statutory Nuisance
- Housing Conference
- Fitness/Renting Homes (Wales) Act

training.rheglobal.com



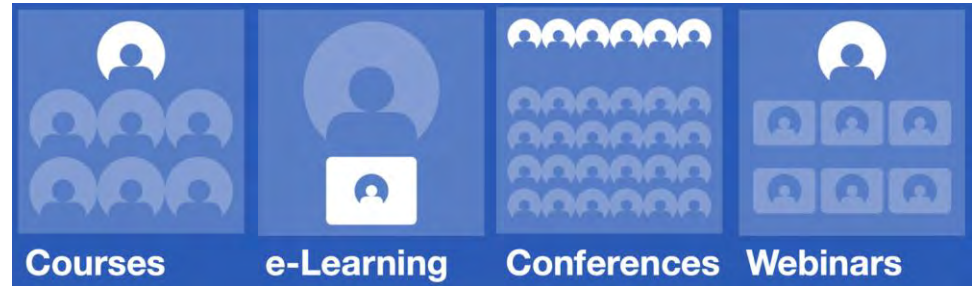
Spotlighting Environmental Noise

- A real shift change in approach for RHE Training and a great alternative to expensive university/college acoustics courses
- Designed by EHOs for environmental health professionals and those in related vocations everywhere
- Suitable for everyone wishing to develop competence in environmental noise measurement, assessment and control.



Coming up in 2023

1. Training more closely integrated with RIAMS
1. New courses ... and
 - a. A return to practice-related subjects
 - b. Additional noise courses
 - c. Higher Certificate in Food Control



Thank you for your time :)

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